

Overview

Think5 GroupChat is a Client/Server solution for realtime messaging and streaming on websites. Use cases range from text-, voice- and video based community chat to product support, website integrated instant messaging and beyond.

Features

A brief list of features include:

- ✓ Transparent and seamless website integration – no exits, no popups
- ✓ Text, Voice and Video based chat options, 1:1 and in rooms
- ✓ Jabber protocol based with RTMP Flash-Video streaming
- ✓ Behavior switching: Community, Public and Support modes
- ✓ Granular user rights: Visitor, Member, Admin and Operator
- ✓ User tagging, monitoring and live support by Operators
- ✓ Instant messaging with personal contact lists
- ✓ Multi User Chat rooms with Kick/Ban, Kicktimer and Ignore functionality
- ✓ Custom avatars, chat deep linking and various system integration possibilities by APIs and WebServices

Scope of delivery: GroupChat Hosted Version

With the Hosted GroupChat option, the server and communication services are provided by Think5 and its partners, this includes:

- ✓ Hosted GroupChat Server product and hosted video streaming server (SAAS)
- ✓ Server Hardware and all Software licenses for up to 50 user connections at the same time.
- ✓ Data center connection with 100 MBit and 500GB of free server traffic per month, additional traffic for 0.19 Euro per 1 GB
- ✓ 50 GB of disk storage for recorded video streams, additional disk space for 0.50 Euro per 1 GB
- ✓ Maintenance, product updates and e-mail based support during contract period
- ✓ Ready to use Server setup

For website embedding is included:

- ✓ Hosted Scripts, to embed the solution into existing PHP, ASP.NET, Ruby, JSP or HTML/JS based websites.
- ✓ Server administration interface, e.g. to configure conference rooms and user rights.
- ✓ Optional: DotNetNuke CMS module and role provider for upload and installation on DotNetNuke 4.x, 5.x systems
- ✓ APIs for system interaction



System Requirements

GroupChat usage requirements:

- ✓ A Web Browser, Internet Explorer 6 / 7 / 8 or Firefox 3 / 3.6 or Safari 3 / 4 (with JavaScript enabled)
- ✓ Adobe Flash Player 9 / 10
- ✓ A screen resolution of 1024x768 and up is recommended

