



SYSTEM SPECIFICATION

GroupChat Web Solution, Hosted Version,
100 CALs

SaaS System Specification GroupChat Web Solution, Hosted Version, 100 CALs

Overview

Think5 GroupChat is a Client/Server solution for realtime messaging and streaming on websites. Use cases range from text-, voice- and video based community chat to product support, website integrated instant messaging and beyond.

Features

A brief list of features include:

- Transparent and seamless website integration – no exits, no popups
- Text, Voice and Video based chat options, 1:1 and in rooms
- Jabber protocol based with RTMP Flash-Video streaming
- Behavior switching: Community, Public and Support modes
- Granular user rights: Visitor, Member, Admin and Operator
- User tagging, monitoring and live support by Operators
- Instant messaging with personal contact lists
- Multi User Chat rooms with Kick/Ban, Kicktimer and Ignore functionality
- Custom avatars, chat deep linking and various system integration possibilities by APIs and WebServices

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Scope of delivery: GroupChat Hosted Version

With the Hosted GroupChat option, the server and communication services are provided by Think5 and its partners, this includes:

- Hosted GroupChat Server product and hosted video streaming server (SAAS)
- Server Hardware and all Software licenses for up to 100 user connections at the same time.
- Data center connection with 100 MBit and 250GB of free server traffic per month, additional traffic for 0.19 Euro per 1 GB
- 30 GB of disk storage for recorded video streams, additional disk space for 0.50 Euro per 1 GB
- Maintenance, product updates and e-mail based support during contract period
- Ready to use Server setup

For website embedding is included:

- Hosted Scripts, to embed the solution into existing PHP, ASP.NET, Ruby, JSP or HTML/JS based websites.
- Server administration interface, e.g. to configure conference rooms and user rights.
- Optional: DotNetNuke CMS module and role provider for upload and installation on DotNetNuke 4.x, 5.x systems
- APIs for system interaction

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System Requirements

GroupChat usage requirements:

- A Web Browser, Internet Explorer 6 / 7 / 8 or Firefox 3 / 3.6 or Safari 3 / 4 (with JavaScript enabled)
 - Adobe Flash Player 9 / 10
 - A screen resolution of 1024x768 and up is recommended
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